

Evaluation of Pharmaceutical Resource Network MUR Training Programme

North London PCT 2006/7

Participant Comments about Overall Programme

General Comments

- The whole programme has been beyond my expectations; I have really enjoyed it.
- An excellent course leaving me more knowledgeable and confident to be able to deliver MURs.
- I feel more empowered to approach my patients and give them useful information to improve concordance and achieve guideline targets.
- The training has provided me with both increased clinical knowledge and the confidence to actually start delivering MURs.

Knowledge and Skills Learned

- The most important skill I have learnt is how to 'hook' patients into MURs.
- I have thoroughly enjoyed these sessions, especially how to source information. I can confidently go to reliable sites for up to date information.
- Overall the workshops were a great help with my CPD as well as the services I can deliver in the pharmacy with confidence. We also found new information sources that will ensure we can continue to update our CPD.
- The communication skills activities gave me confidence in questioning techniques to use with patients.
- The most important skills I have learnt are finding appropriate information on the internet and assessing what is relevant.
- I will now be able to keep up to date with current guidelines!

Changes for future programmes

- Cover mental illness, gastro-intestinal therapeutics, ENT therapeutics.